

Advice on communicating with hearing impaired



Include everyone in the conversation by speaking clearly and one at a time



Invite the hearing impaired into small talk and informal conversations

Hearing poorly can challenge communication and give rise to misunderstandings in work-related and social contexts. Here is advice on how to talk with colleagues with impaired hearing in the best possible way.

- Look at the person you are talking to
- Place yourself in a way that lets light shine on your face and mouth movements
- Make eye contact
- Don't cover your mouth with your hands
- Speak one at a time
- Repeat or use different words to avoid misunderstandings
- Don't shout
- Speak clearly at a normal volume and at a natural pace
- Avoid background noise